

Head of Credit Department

	Published:	10.08.2026 13:20:00
Deadline:	31.10.2026 23:59:59	remained 19 days
Salary:	According to the interview results	
Work experience:	8 years	
Location:	Bishkek	
Type of involvement:	full time	
Schedule:	8.30-17.30	



Good Neighbors International in Kyrgyz Republic

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Information

Common information

Branch of Good Neighbors International (GNI) in the Kyrgyz Republic / филиал «Гуд Нейборс Интернешнл в Кыргызской Республике»

Branch of Good Neighbors International (GNI) works in Kyrgyzstan starting from 2014 in four different regions: Chuy region, Sokuluk district, Nijne-Chuisk local government; Osh region, Osh city, MTU Zhapalak; Jalal-Abad region, Toktogul district, Bel-Aldy local government; Issyk Kul region, Ton district, B.Mambetov local government

Good Neighbors International in the Kyrgyz Republic is announcing the position of **"Head of Credit Department"**.

Qualification requirements

- Degree in Commerce, Business Administration, Microfinance, Statistics or Finance & Accounting and any Business related discipline.
- Minimum of 8 years retail or Commercial or Microfinance banking experience.
- 10 or more years of experience preferred.
- Minimum of 3 years of demonstrated experience in management position involving Credit Administration, Credit Product Management, Credit Risk Management or Regional Management.
- A Master's degree and or experience in Senior Management role overseeing credit risk will be an advantage

Duties

Necessary Knowledge:

The Head of Credit will be responsible for the following:

- Providing supervision oversight to credit department work streams (including Credit Administration, Products Management, Data Analytics, Collections & Recovery)
- Initiating, coordinating and working effectively with existing and prospective strategic partners in support of collaborations aimed at fostering strategic goals and objectives.
- Making periodical review of the lending policies and procedures and making recommendations to Management of amendments necessary to consolidate the credit policy in sync with the subsidiary policies manual and the various changes in products and process that take place.
- Reviewing, appraising and approving loans as a member of the Management Credit Committee, and representing MCC recommendations to the Board Credit Committee, where required.
- Determining the training needs of credit department and branch credit staff to improve their loan assessment, analysis skills, competence and supporting their continuous growth.
- Managing and measuring performance of credit department staff in accordance with set goals and performance metrics.
- In consultation with the Chief Commercial Officer, approving new credit staff requirements and staff movements (promotion and transfers) and recommending to the disciplinary committee staff in gross breach of policies and procedures or unacceptable performance; and managing, training, up-skilling, motivating, retaining, and supporting the recruitment of staff for the credit department.
- Interfacing with regulators, supervisory agencies, external auditors, and funders on all credit related matters of review, including providing periodical reports required by the Central Bank.
- Preparing for, attending and presenting reports to the relevant Executive Management Committees including Management Risk Committee; Disciplinary Committee; Management Credit Risk Committee; etc., as may be required from time to time; and representing management at the Board Risk Committee, on matters of credit risk.
- Working with internal control team to identify all aspects of non-compliance with the policies and procedures in the execution of credit products and make appropriate action recommendations.
- Designing and ensuing implementation of strategies and action plans for recovery of loans in arrears and to design delinquency loans tracking tools in line with policies and procedures.
- Organizing and attending regular head office based delinquency management meetings and ensuring follow-through on agreed action points.

Necessary educational background (related major):

- Degree in Commerce, Business Administration, Microfinance, Statistics or Finance & Accounting and any Business related discipline.
- Minimum of 3 years of demonstrated experience in management position involving Credit Administration, Credit Product Management, Credit Risk Management or Regional Management.
- A Master's degree and or experience in Senior Management role overseeing credit risk will be an advantage

Required work experience:

- Minimum of 8 years retail or Commercial or Microfinance banking experience.
- 10 or more years of experience preferred.

Conditions

Only Good Neighbors International application form (*Please, fill up the application form attached below the vacancy announcement*) shall be considered for the short-list, additional CVs and recommendation letters are welcomed.

• Interested applicants must submit their applications in English by e-mail with the subject line "Head of Credit Department" to: gnkgz@goodneighbors.kg

The closing date for applications is **October 31, 2026**. Candidates selected for interview will be contacted by email or phone – please specify your preferred method of contact in your e-mail.

About company

Good Neighbors is an international humanitarian development NGO founded in Korea in 1991 to make the world a place without hunger, where people live together in harmony.

Good Neighbors has attained General consultative status with United Nations Economic and Social council (UN ECOSOC) in 1996. Currently Good Neighbors is working in 192 communities in 40 countries with our focus on inclusive community development approach and child protection.

For more information, please visit the website at www.goodneighbors.org